



May 26, 2026

Via Email [CRC@ATG.WA.GOV]

Attorney General of Washington
Consumer Resource Center, Consumer Protection Division
800 Fifth Avenue, Suite 2000
Seattle, WA 98104-3188

Re: John E. Martin [File No. 719294]

Dear Consumer Resource Center:

Global Spectrum, L.P. d/b/a Oak View Group (OVG) submits this response to the correspondence dated April 27, 2026, regarding the consumer complaint filed by John E. Martin.

OVG is the contracted private-party manager of Angel Of The Winds Arena (Arena) on behalf of its client, the Everett Public Facilities District (EPFD). In that role, OVG provides operational and administrative support to EPFD, which may include assisting with the gathering, organization, and transmission of documents responsive to certain public records requests. That support does not constitute a delegation of EPFD's constitutional or statutory obligations, nor does it make OVG the proper subject of a consumer complaint concerning governmental public-records procedures.

The complaint appears to concern records requests allegedly submitted in connection with EPFD or the Arena. Those issues are not consumer transactions involving OVG, nor do they arise from OVG's sale of goods or services to Mr. Martin. Rather, they relate to a public-records process administered through or on behalf of a public entity. For that reason, OVG respectfully submits that this matter is not appropriately directed to OVG.

By way of background, OVG understands that Mr. Martin submitted multiple requests close in time, including requests that appeared to substantially overlap with prior submissions. OVG assisted EPFD in responding to several such requests and continued to coordinate with EPFD regarding related correspondence. To the extent any later communication was understood by OVG or EPFD to be duplicative or otherwise connected to a prior request, that understanding was based on the nature and timing of the submissions and the administrative process being coordinated with EPFD.

OVG remains committed to supporting EPFD in the orderly and timely administration of records-related matters. However, OVG does not control EPFD's legal obligations as a public entity and is not the appropriate party against whom to assert claims concerning alleged public-records compliance, or public-agency procedures. Accordingly, OVG respectfully requests that the Consumer Resource Center close this complaint. OVG remains available to provide additional information as required by the Consumer Resource Center to complete its review. Please direct such requests directly to me at the email below.

Sincerely,

Cait Burggraf
SVP & DEPUTY GENERAL COUNSEL, OVG360
[cait.burggraf@oakviewgroup.com]

Copy to: Corey Margolis, General Manager, Oak View Group - Angel Of The Winds Arena